

Supima Technologies

“We strive to give our clients exceptional service and reliable protection against dangerous cryptoware. The ESET system is quick and quite responsive when it comes to dealing with malicious material.”

—ANDREW JONES, OUTSOURCE MANAGER



Country: South Africa
Number of seats: 150
Product: ESET Endpoint Protection Advanced
Website: www.supima.co.za

THE CUSTOMER

Supima is a leading one-stop service provider with over 50 years of experience in the Information and Communication Technology Industry (ITC). Headquartered in Johannesburg, South Africa, Supima offers a full range of tailored hardware and software solutions to meet all IT needs for large corporations as well as small and medium enterprises. The company provides onsite and remote IT support, IT repair service, infrastructure service and equipment sales. Reliability and exceptional service have been the driving forces behind the company's success since 1972.

THE CHALLENGE

Global cybercrime has reached epidemic proportions with cryptoware in particular rapidly becoming the malware of choice. With cybercriminals growing increasingly sophisticated, Supima faced both business disruption and potential loss of trust in their existing security systems. They needed a solution that would help eradicate malware threats without slowing down their infrastructure.

MAKING THE CHANGE

Supima selected a server-based install distributed to employee workstations via GPO. Implementing the ESET solution was extremely easy, according to Andrew Jones, outsource manager for Supima. “It is light, simple to use and has virtually no impact on daily operations or infrastructure performance.”

THE RESULTS

An ITC service provider's reputation depends on the integrity of their security systems. The ESET solution has proven to be responsive, reliable and effective in achieving Supima's goal of protecting their business and clients from the rising threat of cryptoware and other malicious malware.

KEY BENEFITS

- Light, easily installed, easy to use system
- No impact on infrastructure performance
- Effective protection against cryptoware threats