

Dexios Corporation

“ESET has been very easy to work with. Since acquiring ESET, we have had no security breaches of any sort.”

—NICOLAS PRATT, INFORMATION SYSTEMS MANAGER



Country: USA
Number of seats: 58
Product: ESET Endpoint Protection Standard
Website: www.dexioscorp.com

THE CUSTOMER

Dexios is a radiology billing company, with various servers located throughout the United States. According to the company, the name Dexios is an ancient Greek word that means “right hand,” which had the same connotation as today’s modern term “right-hand man” — someone that was loyal and honest, and had your back.

Services include both insourced and outsourced billing services, skilled supplemental billing and coding help, and practice management software.

THE CHALLENGE

Although the company is relatively small, with 50 employees, it has customers across the U.S. The company requires IT security for its main office and branch locations. In addition, it must protect a mobile workforce that travels between multiple radiology practices.

As a business in the healthcare industry, Dexios must satisfy compliance requirements such as HIPAA and ensure that electronic protected health information (ePHI) cannot be breached, or be rendered inaccessible by ransomware.

MAKING THE CHANGE

ESET’s good reputation preceded it, said Nicolas Pratt, information systems manager at Dexios. “ESET was highly recommended to us by a variety of IT professionals. The lightweight and easy-to-manage applications fit perfectly into our busy work environment.”

In addition, being able to manage multiple platforms and a mobile workforce easily via ESET Remote Administrator was a big draw: “The central management portion of ESET allows for quick and easy access to reports, details, threats, and solutions for our wide range of computing devices.”

THE RESULTS

Dexios chose ESET Endpoint Protection Standard to protect approximately 60 endpoints. “ESET was easy to acquire, set up, and distribute among our servers and employee computers. We rely on ESET to help our company comply with HIPAA as well as protect employees against the variety of threats present in the modern computer-centric world.

KEY BENEFITS

- Single pane of glass management via ESET Remote Administrator
- Multilayered security meets strict compliance requirements, including HIPAA
- Light footprint means minimal impact on systems and improves productivity