ESET®

DIRECT ENDPOINT MANAGEMENT
PLUGIN FOR CONNECTWISE AUTOMATE

ConnectWise Automate Remote Monitoring and Management (RMM) platform, ConnectWise Automate Control Center is widely used to manage a variety of IT services including antimalware and endpoint security. ESET offers a solution for delivering best-in-class malware protection through the ConnectWise Automate environment.

The ESET Direct Endpoint Management Plugin for ConnectWise Automate (formerly LabTech) integrates with the ConnectWise Automate Control Center to provide central management of ESET Endpoint Solutions across distributed networks. Controlling ESET's powerful, proactive malware detection using ConnectWise Automate's familiar console delivers ease of endpoint deployment, ongoing administration and a common interface for configuring and reporting.

Benefits

Comprehensive endpoint security	Offer best-of-breed antimalware options to your network of managed clients. Replace existing solutions with ESET's lightweight clients for low system resource usage and proactive detection of multiple threat vectors using advanced malware detection technologies.
Ease of management	The familiar ConnectWise Automate console provides ease of management and adoption of ESET solutions without requiring a second console. ESET endpoint security can be remotely deployed using the plugin.
Satisfied end users	Real-time monitoring and remediation helps resolve security issues quickly and makes for confident helpdesk techs and satisfied end users.

Features

Manage client endpoint security	Initiate on-demand endpoint scans, module updates and ESET security product activation, without requiring the ESET Remote Administrator Server.
Manage client configurations	Set ESET-specific configuration policies on Windows® endpoint and server clients. Create new policies or upload existing XML configurations exported from the ESET security software. Manage every available ESET configuration option including Spam, Firewall, HIPS, Device Control and Web Control modules.
Monitor threats	View and sort threat data, see which client workstations have detected threats, the time of detection, the name of the threat and any actions taken.
Dashboards	At-a-glance views into protection status, product distribution, module update date, # of threats detected daily, deployment information and pending policy updates.
Reporting	Export a report from the ESET DEM Plugin for ConnectWise Automate to view various data about client systems such as log details for scans, events, and threats, license utilization, and unprotected systems. Uses ESET Remote Administrator inspired sorting and filtering.
Alert management	Example ConnectWise Automate "Internal Monitors" provided to allow for alerts on the status of your ESET environment.

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System requirements

ESET Business Product Licenses

Active licenses of any of the following
ESET endpoint products:

- ESET Endpoint Antivirus for Windows
- ESET Endpoint Security for Windows
- ESET Endpoint products (6.6+) for Windows
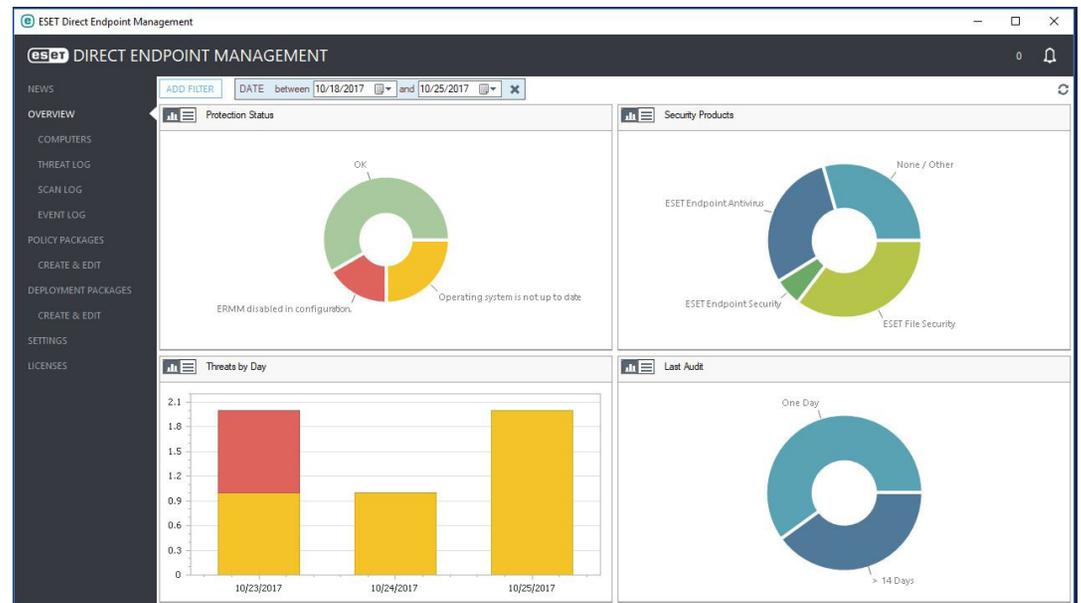- ESET Server products (6.5+) for Windows

ConnectWise Automate 11 or newer*

*To review ConnectWise Automate system requirements, please visit ConnectWise Automate's website.

Easily manage ESET endpoints through familiar ConnectWise Automate console.

Customize your dashboard view to display threat data in easy to read graphs and charts.