

Hays Consolidated Independent School District

“Deployment and using the management console has been easy and straightforward.”

—CHRIS – NETWORK ADMIN



Country: United States

www.hayscisid.net

Number of seats supported: 8,000

Product: ESET Endpoint Antivirus

THE CUSTOMER

Hays Consolidated Independent School District (CISD) is a public school district based in Kyle, Texas.

Located in North Central Hays County, Hays CISD includes 24 campuses and serves 20,000 students. It includes two high schools, 6 middle schools and more than a dozen elementary campuses, and has 3,300 employees.

THE CHALLENGE

Like all school districts, Hays CISD must balance compliance requirements and privacy regulations with convenient access to online information. The district's main website includes multiple secure portals for parents, teachers, students and staff, as well as an online learning center. In addition, the district accepts online payments for meals and other charges.

With 8,000 endpoints to protect and 24/7 demands on system networks, finding a security solution designed for an educational institution was key. For this sector, the right solution would need to combine powerful cross-platform protection and ease of management with a light footprint for minimal system demands.

Chris, a network admin for the district, said they were previously using McAfee to protect clients on the network from malware. However, it wasn't performing well.

“McAfee was using excessive system resources on our clients and we were not confident it was catching a high percentage of malware.”

THE SOLUTION

Using recommendations from multiple IT security vendors, the district started evaluating solutions in 2016.

“We tested each product and ESET came up with better virus detection, ease of management through the console, and excellent support from the technical department.” In addition, ESET provides education customers with a generous discount.

After deciding on ESET, the district took advantage of ESET's Rip and Replace service to remove all traces of McAfee and install the new product.

KEY BENEFITS FOR HAYS CONSOLIDATED INDEPENDENT SCHOOL DISTRICT

- Ease of deployment using Rip and Replace
- Cross-platform protection (Mac & Windows)
- Excellent customer support

Since the switch to ESET, Chris said it's much easier to manage client computers and Windows updates.

“Deployment and using the management console has been easy and straightforward. And we have had excellent customer support.”