

ESET Keeps Duston Dental Practice's Database Squeaky Clean

"We have had no data corruption or downtime from viruses since we started using ESET."

Richard Staincliffe, Duston Dental Practice



CUSTOMER

Duston Dental Practice (DDP) is located in Duston Northampton, across two dental practices, which share opening hours, dentists, dental nurses and receptionists. DDP have dentists to suit every customer and pride themselves on caring for anxious and confident patients alike. DDP are committed to providing the highest quality dental care, whether NHS or private, in a family friendly and professional environment.

Erud IT are a well-established IT support company who are ready to deliver IT services, IT solutions and computer support to businesses across the UK, whilst focusing on delivering a high quality service, designed to meet their customers' needs. Erud IT specialise in the SME market and expanding businesses, and work with customers to ensure hassle free growth and a happy IT experience.

CHALLENGE

Erud IT were looking for an AV product that would not cause their clients or themselves any undue issues, that would do the job effectively without causing any problems of its own.

Keeping customer data secure is a priority for DDP; they were looking for an AV product that would protect their database with minimal user disruption. Richard Staincliffe, at DDP commented they were looking for an AV product that would "prevent corruption of our data and protect our equipment from intrusion, in spite of threats from the internet."

SOLUTION

DDP were recommended ESET from their IT support Erud IT. Richard Staincliffe said "We have had no data corruption or downtime from viruses since we started using ESET – it is easy to use, uses little computer processor speed and does the job with minimal input from the user."

Scott Phillips at Erud IT said they have been impressed with the "unsurpassed product, excellent reseller support and competitive pricing" after initially choosing ESET as they didn't have to wait for boxed product. "We have used ESET since the company formed; I discovered ESET in 2002 and have never considered switching since. The centralised administration, single licence codes, minimal system impact and effectiveness make ESET a fantastic choice for our clients."



ENDPOINT ANTIVIRUS

FOR WINDOWS

ESET Endpoint Antivirus with award-winning ESET NOD32® technology delivers superior detection power for your business.

Its low system demands and virtualization capability keep your system humming.

Keep the security of offline devices under control, and customize scanning and update options as you see fit. Control it all effortlessly with our all-new, user-friendly remote administrator tool.

Antivirus and Antispyware	Eliminates all types of threats, including viruses, rootkits, worms and spyware. Optional cloud-powered scanning: Whitelisting of safe files based on file reputation database in the cloud for better detection and faster scanning. Only information about executable and archive files is sent to the cloud – such data are not personally attributable.
Virtualization Support	ESET Shared Local Cache stores metadata about already scanned files within the virtual environment so same files are not scanned again resulting in boosted scan speed. ESET module updates and virus signatures database are stored outside of the default location, thus these don't have to be downloaded every time after the virtual machine is reverted to default snapshot.
Host-Based Intrusion Prevention System (HIPS)	Enables you to define rules for system registry, processes, applications and files. Provides tampering protection and detects threats based on system behavior.
Exploit Blocker	Strengthens security of applications on users' systems, such as web browsers, PDF readers, email client or MS office components, which are commonly exploited. Monitors process behaviors and looks for suspicious activities typical of exploits. Strengthens protection against targeted attacks and previously unknown exploits, i.e. zero-day attacks.
Advanced Memory Scanner	Monitors the behavior of malicious processes and scans them once they decloak in the memory. This allows for effective infection prevention even from heavily obfuscated malware.
Cross-Platform Protection	ESET security solutions for Windows are capable of detecting Mac OS threats and vice-versa, delivering better protection in multi-platform environments.
Anti-Phishing	Protects end users from attempts by fake websites masquerading as trustworthy ones to acquire sensitive information such as usernames, passwords or banking and credit card details.
Device Control	Blocks unauthorized devices (CDs/DVDs and USBs) from your system. Enables you to create rules for user groups to comply with your company policies. Soft blocking notifies the end user his device is blocked and gives him the option to access the device, with activity logged.