CLOUD ADMINISTRATOR

ENJOY SAFER TECHNOLOGY™
Components

Software as a service
ESET Cloud Administrator is offered as a service that runs in the cloud. It doesn’t require dedicated hardware, or installation, configuration or maintenance of a remote management console. Setup, server cleanups, upgrades and certificates management are all done automatically in the background, without any need for user input.

Web-console
The data stored in ESET Cloud Administrator are viewed on a web-console accessible via a public internet connection. This serves as a single pane of glass that visualizes data into dashboards and lists, and commands agents to behave according to the administrator’s needs. It allows management and filtering of managed devices into static and pre-defined dynamic groups.

Live installer
A small, easily downloadable, small sized, pre-configured package, contains all the necessary components – the agent and the ESET endpoint security product. It installs the security product on the endpoint, automatically connects to the proper cloud instance and activates itself with a valid license. The live installer can be directly downloaded to the endpoint, or a link to it sent via email or any other communication tool.

ESET Business Account
ESET Business Account is a cloud-based licensing management portal that allows an overview of the overall status of all licenses, their expiration, number of seats, and alerts related to licenses and users. Admins can split and merge licenses, assign parts of them to various sites, and also deactivate licenses on devices, create users, and assign various levels of access to them in order to specify what information they can access and manage. User identity validation is protected by integrated 2-factor authentication. ESET Business Account is accessible via eba.eset.com and is a prerequisite for access to ESET Cloud Administrator.

With ESET Cloud Administrator, you can manage your company’s network security without the need to buy, install or maintain additional hardware. The solution is offered as a service to ESET business customers at no additional cost, thus saving you money and allowing your IT personnel to concentrate on other important tasks. It is accessible at anytime and from anywhere via web-based console. Activation of ESET Cloud Administrator is fast and easy, and deployment of ESET security products is streamlined to ensure optimal user experience.
### Usability

#### Easy setup
After activation of ESET Cloud Administrator, the user is introduced to basic functions via an "on-boarding wizard" that shows the admin how to add users, deploy the security product and create a protected network. After successful deployment, the device becomes instantly visible in ESET Cloud Administrator.

#### Static and dynamic groups
Each device is located in a single static group that can be created according to user needs. Static groups can be nested in a tree structure. Dynamic groups show devices based on pre-defined criteria and are essential for automation, in which policies are applied and tasks are executed only when the device matches the inclusion criteria.

#### Management of users
Devices in a secured network can be assigned to specific users. This feature gives the administrator the option to filter computers based on users, see their details and check the devices that they use.

#### Notifications
Administrators need to be informed immediately of issues within the security networks they maintain, in order that they can trigger the proper actions when needed. ESET Cloud Administrator allows admins to use a set of pre-defined notifications which are sent to specified email addresses immediately and shown in the dashboard.

#### Policies, reports and tasks
ESET Cloud Administrator comes with a pre-created set of policies for the administrator's convenience. These can be assigned to groups or individual computers. The admin can view reports which are divided into categories and accessed with a single click. All the commands that are to be executed on a managed computer are sent via a client task which can be created from the context menus, tool bars and dedicated "Tasks" section, then scheduled and executed according a defined trigger.

---

**ESET Cloud Administrator supports newest versions of the following ESET security products**

- ESET Endpoint Antivirus / Security for Windows
- ESET Endpoint Antivirus / Security for OS X/macOS
- ESET File Security for Microsoft Windows Server
- ESET Mail Security for Microsoft Exchange Server
- ESET Mail Security for IBM Domino
- ESET Security for Microsoft SharePoint Server