ESET Remote Administrator Plugin for Autotask AEM

MSP PROGRAM

ENJOY SAFER TECHNOLOGY™
ESET Remote Administrator
Plugin for Autotask AEM is a deployment and monitoring component for AEM. It helps administrators to run tasks related to ESET IT security solutions, as well as have an overview of the protection status across the networks they manage, all from the familiar environment of Autotask AEM.

Benefits

- **Gives admins perfect overview**: A single pane of glass: no need to switch consoles for daily operations
- **Saves time**: Decreases overhead for organizations and MSPs managing IT security
- **Simplifies the routine**: Set it once, and then deploy the package where needed
- **Multi-platform support**: The plugin supports the entire portfolio of ESET MSP Program products, covering Windows, macOS and Linux, for both endpoints and servers

Features

- **Easy, fast deployment**: Leverage Autotask AEM’s agent to send files to endpoints
- **Control from Windows PowerShell**: Provides the ability to execute simple commands using Windows PowerShell
- **Monitor client health**: Plugin enables the machine’s detection updates to be monitored to check if they are older than a set period (default 7 days)
- **ESET service monitoring**: Create an AEM monitor that will trigger if the machine’s ESET services are not currently running

System Requirements

ESET Remote Administrator 5.3 or later

Supported operating systems:
- Windows 7 and later non-server operating systems are supported.
- Windows 2008 R2 and later server operating systems are supported.

.NET 4.5 framework is required for the ESET Remote Administrator Plugin for Autotask