

Hospital Alemán Argentina



Country: Argentina

Number of seats: 1,690

Product: ESET Endpoint Security
ESET File Security
ESET Mail Security

www.hospitalaleman.org.ar

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ERNESTO BONHOURE – IT INFRASTRUCTURE MANAGER

PROTECTING SENSITIVE DATA

Hospital Alemán (Deutsches Hospital; German Hospital) in Buenos Aires provides Argentina's national and international community with the best medical care. To do this, it works with – and stores – highly sensitive information, including personal data as well as medical histories, protocols, diagnoses and more.

"In the hospital we have a network of more than 1,500 devices ... we need all our information to be protected in the best possible way," explains Ernesto Bonhoure, IT Infrastructure Manager.

The hospital established its own security solution, but over time it became obvious that the drain on system resources was becoming excessive

THE SEARCH FOR A SECURITY SOLUTION

"In addition to the large consumption of resources, the old solution also began to fail and we started to see infections, especially the Conficker worm," Bonhoure recalls.

The hospital's IT department launched a search for a product that would secure network stability, but that was also lightweight.

"When we found ESET, we knew it was the right choice: reliable technology, robust detection, local presence and excellent technical support, everything that we needed," says Bonhoure.

ESET PROVES ITS VALUE

"Our expectations were met and even surpassed," says Bonhoure, who emphasizes the support the hospital received during all the testing that was performed.

Hospital Alemán installed ESET Endpoint Security and ESET File Security, plus ESET Mail Security.

He praises ESET's ease of management: "The remote and centralized administration web console, ESET Remote Administrator, allows very simple and quick monitoring of licenses and the state of the network's security."

ESET Remote Administrator is included for free with all ESET business licenses.

"The product is very competitive economically with other solutions on the market, but, in addition to this, it is also notable for its versatility, given that it can be used in a heterogeneous way that allows us to cover all our needs, providing us with better use of the devices."

KEY BENEFITS

- Robust, proven detection
- Excellent technical support
- Very competitive pricing
- Simple, fast admin with ESET Remote Administrator
- Versatile, with light system footprint

"Our experience with ESET has been more than satisfactory, so much so that we have renewed our licenses for three more years. So, without a doubt, we recommend ESET solutions to all companies that want to increase their levels of security," Bonhoure concludes.