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THE CUSTOMER

AVL is the world's largest private independent company for the development of powertrain systems as well as measurement and testing. The company, which is headquartered in Graz, Austria, has a global presence and works with some of the world's most prestigious car and truck manufacturers.

BUSINESS-CRITICAL DATA

With thousands of staff in 45 companies worldwide, collaborating with numerous leading automotive marques, AVL needs a safe and effective IT system. Testing and measurement are a crucial part of its business, but place acute demands on its data centre, and before turning to ESET its previous virus scanner was eating up too much processing power.

“The risk of processor overload leading to outage of the test procedures, or to inaccurate measuring data, was becoming too great. Downtime of the testing systems endangers all the development work – and that can become expensive for us,” explained Hannes Peter Häusler, IT Operations Specialist at AVL List GmbH and head of the software project.

ESET'S VERSATILE SOLUTION

A new solution was needed. An AVL team led by Häusler had to find a digital security solution to meet their exacting requirements. They tested antivirus software from all the major suppliers over several months. In December 2010, AVL chose the Business Edition of ESET's NOD32 Antivirus.

“The resource-saving scanning and the individual commitment of a dynamic, small provider were decisive in the end,” Häusler concluded.

He also praised ESET's versatility. *“Including Windows in its various versions, Linux, Debian – you name an operating system, we've got it,”* he said, adding: *“and ESET had the only product that worked out of the box with all our systems, even Windows NT.”*

The “secret” of NOD32 lies in its lean architecture built around its high-performance ThreatSense Engine, developed by ESET itself. This combines signature-based recognition with heuristic technologies, offering comprehensive protection – even against previously unknown threats – without limiting the system's overall performance.

KEY BENEFITS FOR AVL

- Light system footprint: the performance of AVL's business-critical testing systems are not impaired by running ESET security solutions
- Versatile: ESET's NOD32 runs on the numerous operating systems AVL uses worldwide
- Fast roll-out: ESET's solution was introduced worldwide in just 3 months
- Commitment from a dynamic, independent provider: ESET customised its product for AVL
- Global support: ESET is on-call round-the-clock for AVL's global operations